

## By the Numbers (2019-2023):

We just don't depend on a belief that our resources are making an impact, we want to be able to demonstrate that they are. We're also committed to creating spaces where everyone feels free to come as they are and navigate their own pathway to stability and sustainability. It's also important to us to avoid duplication of services as much as possible, that's why we partner with other amazing providers.

One important challenge is understanding community practices, strategies and processes to accurately measure impact. Innovative models of coalition-based planning and social action have broader participation from "grassroots groups, citizens' organizations and a far-reaching range of community voices."

Measuring impact should show how an organization's actions made an impact. It involves measuring the difference between the outcome and what the outcome would've been if not for an organization's program or activity. It can be difficult to determine how exactly an organization created an impact. We're in the process of identifying the right tools and processes to help. Here's what we've got so far.

Initiative	Number of	Number	Success	Number	Number of	*Total Amt.	Cost per
	Clients or	of	Factor	of	Volunteers	of Funds	Client or
	Contacts	Referrals		Partners		Received	Partner
ASH Backbone Infrastructure	INAP	INAP	Social Impact	12	6	\$1,750.00	\$145.83
& Operations						("In-Kind"	per partner
						Donations)	
Art on a Journey Gallery	12	10	\$654 in sales	2	3-4	\$1,500.00	\$291.66
						("In-Kind"	per client
						Donations	
Peace House Ypsi & the	4,050	?	137 Drop-In	?	?	\$197,240.24	\$48.70
Daytime Warming Center	(estimated)		Visits/Contacts				per client
(M.I.S.S.I.O.N.A2)			(estimated				
			monthly)				
JOF New Beginnings	1,380	36	115 Drop-In	7	3-4	\$72,478.34	\$52.52
Homeless Safety Net Ministry	(estimated)		Visits/Contacts				per client
(Soap & Suds, Food Pantry,			(monthly)				
Care Kits, Clothing Closet,							
Funding Limited Hotel Stays							
or other emergency financial							
assistance, Daytime Warming							
Center Rotation)	INIAD	2	Hawaad (2)	<u></u>	8	\$750.00	\$250.00
Homeless Community Hub (Case Management,	INAP	3	Housed (3)	6	8	\$750.00	per client
Addiction/Recovery, Stability							per client
& Sustainable							
Transition to "Housing							
of Choice"							
West Willow Healthy	271	110	Regular Visits	9	11	\$188,638.54	\$696.08
Together Coalition		110	with a Primary			Ç100,030.34	7050.00
8			Physician (5)				
West Willow Generations	89	5	Back in School	8	9	\$200,375.00	\$2,251.40
Together Coalition			(3)				-

Notes: Submitted grant applications, recruited donors, provided volunteer labor or expertise to support the donor-based infrastructure.

## Next Steps:

- o Create draft of data collection, analysis and management framework with U-M Ginsberg Center CTAC group (May August 2023).
- o Acquire access to existing datasets and tools (e.g., Batch GEO/GIS) to collect community level metrics to help identify under/overserved neighborhood blocks, stratified by program. This information will inform outreach efforts, priorities, and increase awareness of health, wellness, and economic empowerment activities for all residents (2023).
- o Establish Art on a Journey Gallery and Peace House Ypsi as nonprofits.

Note: More detailed information about ASH projects can be found at: <u>ash initiative detail chart</u> updated 050123

A Servant's Heart is a 501(c)(3) nonprofit organization and is exempt from federal income tax under the Internal Revenue Code. It is affiliated with the Christian Church (Disciples of Christ) and Journey of Faith Christian Church.

Location: Journey of Faith Christian Church | 1900 Manchester Rd., Ann Arbor, MI 48104

Website: <u>aservantsheart.community</u> Email: <u>aheartforserving@gmail.com</u>

Phone: 734.971.4245